



BlackBerry® Reset Instructions

Reset Address Book:

1. From your BlackBerry, open your Address Book (you may need to press the **menu button** to find it if it does not show on your main screen).
2. Press the **menu button** and select **Options**.
3. Type **RSET** on top of General Options (**note: you won't see what you type**).
4. Select **YES** to wipe Address Book.
5. Click **OK**.
6. Click **Yes** to Reload Address Book from the server.

Reset Calendar:

1. From your BlackBerry®, open your Calendar (you may need to press the **menu button** to find it if it does not show on your main screen).
2. Press the **menu button** and select **Options**.
3. Type **RSET** on top of General Options (**note: you won't see what you type**).
4. Select **YES** to wipe Calendar.
5. Click **OK**.
6. Click **Yes** to Reload Calendar from the server.